



# VIA OVERNIGHT SERVICE

2010 FEB 18 P 2: 22\*

Docket Control Center Arizona Corporation Commission 1200 West Washington Street Phoenix, Arizona 85007 AZ CORP COMMUNE :

T-03289A-10-0060

**RE:** Verizon Long Distance LLC Tariff Revision

Dear Madam/Sir:

Enclosed please find an original and thirteen (13) copies of revised tariff pages filed on behalf of Verizon Long Distance LLC. The Company respectfully requests an effective date of March 20, 2010.

This filing grandfathers Consumer Travel Card Services, which includes Residential Travel Card, Away From Home Service, Travel Card Conference Calling, Travel Card Options, and Joint Offer Card Service. This filing also grandfathers Residential Personal Toll Free Number Service. The Company plans to make a filing in the second quarter of 2010 to withdraw these services effective June 30, 2010. Customers will be notified at a minimum of 60 days in advance of the withdrawal. This filing also grandfathers various promotions.

Pages included in this filing are as follows:

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Third Revised Page 1	Updates Check Sheet	Arizona Corporation Commission DOCKETED	
Third Revised Page 2	Updates Check Sheet	DOOKLILD	
First Revised Title Page	Corrects a typo in the Company name	FEB 18 2010	
Second Revised Page 76	Grandfathers Travel Card Services		
First Revised Page 77	Grandfathers Residential Travel Card Service	DOCKETED BY	
First Revised Page 79	Grandfathers Away from Home Service	100-1	
First Revised Page 82	Grandfathers Travel Card Options		
First Revised Page 83	Grandfathers Joint Offer Card Service		
First Revised Page 89	Grandfathers Residential Personal Toll Free Number		
First Revised Page 90	Corrects a typographical error in Residential Personal 1	Toll Free Number	
First Revised Page 93	Grandfathers the Acquisition Free Minutes Promotion		
First Revised Page 94	Grandfathers the Acquisition Percent Discount Promot	ion	
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First Revised Page 108	Grandfathers the Winback Promotion # 2		
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First Revised Page 110	Grandfathers the Business High Value Loyalty Award	# 2	
First Revised Page 111	Grandfathers the Loyalty Promotion #2		

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Pages included in this filing are as follows (Cont'd.):

First Revised Page 160	Grandfathers Travel Card Services rates
First Revised Page 162	Grandfathers Away from Home Service rates
First Revised Page 163	Grandfathers Travel Card Options rates; grandfathers Joint Offer Card Service
First Revised Page 166	Grandfathers Residential Personal Toll Free Number rates

Any questions you may have regarding this issue may be directed to my attention at (407) 740-8575 or via email at cwightman@tminc.com

Please acknowledge receipt of this filing by date stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose.

Thank you for your assistance.

Sincerely,

Connie Wightman

Consultant

CW/lw

cc: Cheryl Capps
File BACI - AZ
TMS: 3751 AZo1001

VLD: B09-74, B07-91

This tariff, Verizon Long Distance LLC, AZ. C. C. No. 3, replaces in its entirety Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance AZ. C. C. No. 2, currently on file with the Commission.

Specialized Common Carrier Service

Regulations and Rates

of

#### VERIZON LONG DISTANCE LLC

(T) (T)

This tariff contains the descriptions, regulations, and rates applicable to the resale of intrastate, interexchange telecommunications services provided by Verizon Long Distance LLC (VLD), with principal offices at 1320 N. Courthouse Road, 6th Floor, Arlington, Virginia 22201, telephone number (703) 974-0535. This tariff applies to services furnished within the State of Arizona. This tariff is on file with the Arizona Corporation Commission and copies may be inspected during normal business hours at the Company's principal place of business.

Issued: February 18, 2010

Effective: March 20, 2010

Issued By:

Edward L. Googe, President

Docket No.

Verizon Long Distance LLC

1320 N. Courthouse Road, 6th Floor

Arlington, Virginia 22201

# **CHECK SHEET**

The pages of this tariff, as listed below, are effective as of the date shown. Revised sheets contain all changes from the original tariff that are in effect as of the date indicated.

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10	Original		36	First	61	First
11	Original		37	First	62	First
12	Original		38	Original	63	First
13	Original		39	Original	64	Original
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15	Original		41	Original	66	First
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<sup>\* -</sup> Indicates pages included with this filing.

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# CHECK SHEET, (Cont'd.)

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<sup>\* -</sup> Indicates pages included with this filing.

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#### **SECTION 4 - MISCELLANEOUS SERVICES**

#### 4.1 Travel Card Services

Effective March 20, 2010, Travel Card Services will be grandfathered and will no longer be available to new residential Customers.

# (T) (T)

### 4.1.1 General Description

Travel Card Services are available for originating telephone calls. Service is accessed by dialing the Company-designated access numbers or via the Company's Operator services. In those instances in which the Customer places a jurisdictionally local call using this service by dialing the long distance access method described above, the call will be carried by the Company and charged at the rates listed herein and according to the terms and conditions of this tariff. Travel Card Service is offered to Customers with lines presubscribed to Company services and to Customers of a Company affiliated local exchange carrier who are not presubscribed to the Company's services. The applicable rates, including usage and per call charges, vary based on whether the Customer is presubscribed to the Company and which Company rate plan is selected by the Customer. In addition, a per call service charge as specified below applies when operator assistance is provided by the Company.

Travel Card Service is offered in three versions. 1) A version that offers calling anywhere, including to international locations and country-to-country calling, except to and from blocked countries; 2) a version that allows only domestic calling within the 50 United States and the District of Columbia, American Samoa, Guam, Puerto Rico, U.S. Virgin Islands and the Northern Mariana Islands; 3) a version that allows calls to a designated telephone number only. International termination and country-to-country calling are not available with Options 2 and 3.

When operator assistance is provided by the Company operator to complete the call, a per call service charge applies as specified below. Service charges do not apply when the caller places the call from a rotary dial telephone and must use the operator to input the required digits. Service charges apply to each completed call, in addition to the usage charges specified above. See per call Service Charge rates applicable to Operator Assisted Station to Station or Person to Person in Section 4.4.7 of this tariff.

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AZo1001

### 4.1 Travel Card Services, (cont'd.)

#### 4.1.2 Residential Travel Card Service

Effective March 20, 2010, Residential Travel Card Service will be grandfathered and will no longer be available to new residential Customers.

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Calls are billed in one (1) minute increments. The minimum call duration for billing purposes is one (1) minute. Partial minutes are rounded up to the next minute. Type 1 rates apply to Customers using a Travel Card not associated with a presubscribed line. Type 1 rates also apply to Travel Card Customers who purchase local services from a local exchange affiliate of the Company, but who are not presubscribed to the Company for long distance services. Type 2 rates apply to Customers whose Travel Card is associated with a line presubscribed to the Company's long distance service.

# A. Usage Charges - Maximum

	1.	Type 1 Travel Card		Rate Per Minute \$1.50
	2.	Type 2 Travel Card		1 4 1 4 7 4
		All times of day	<u>InterLATA</u> \$0.525	<u>IntraLATA</u> \$0.525
В.	Per Ca	all Charge - Maximum		
	1.	Type 1 Travel Card	\$1.50	
	2.	Type 2 Travel Card	\$1.50	

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# 4.1 Travel Card Services, (cont'd.)

#### 4.1.4 Away from Home Service

Effective March 20, 2010, Away from Home Service will be grandfathered and will no longer be available to new residential Customers.

# (T) (T)

#### A. General Description

The Away from Home Service Travel Card plan is offered to Residential Customers. The Away from Home plan offers a choice of domestic Travel Card packages designed to meet varying Customer requirements. For the packages that include monthly recurring charges, the Travel Card and Residential Personal Toll Free Number rates are lower than the rates available if those services were purchased outside of an Away from Home package. This plan allows Customers to originate long distance travel card calls via a Company provided toll free number. Customers will be billed a flat per minute rate for each call that originates and terminates within the 50 United States and the District of Columbia, American Samoa, Puerto Rico, Guam, the U.S. Virgin Islands and the Northern Mariana Islands. Away from Home is available 24 hours a day, seven days per week, where facilities exist. All calls are rated in full minute increments. The duration of a call, which involves a partial minute, will be rounded up to the next full minute. A pay telephone surcharge will be assessed, where applicable, on all calls made from a public payphone. Any other applicable surcharges will apply. The Customer must presubscribe to the Company and remain presubscribed to receive this service. In the event Customer requests another carrier, this service will remain active for no more than 60 days.

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# 4.1 Travel Card Services, (cont'd.)

# 4.1.5 Travel Card Options

Effective March 20, 2010, Travel Card Options will be grandfathered and will no longer be available to new residential Customers.

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# A. Conference Calling

Customers may use the Company's Travel Card services to make conference calls, which may include up to eight different parties. Conference call surcharges are in lieu of normal travel card surcharges. Operator services charges will apply if an operator is used in setting up the call. Per minute rates apply on a per leg basis.

Maximum

Per Leg Charge

\$6.00

Per minute charges apply in accordance with LDMTS rates in Section 3.5 of this tariff

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#### 4.2 Joint Offer Card Service

Effective March 20, 2010, Joint Offer Card Service will be grandfathered and will no longer be available to new residential Customers.

# (T) (T)

#### 4.2.1 General Description

Joint Offer Card Service is available to Residential Customers who are not presubscribed to the Company's services, but who are customers of an affiliated local exchange carrier. Customers may originate telephone calls by dialing the Company-designated access numbers or via the Company's operator services. An additional per call service charge as specified in Section 4.2.3 applies when operator assistance is provided by the Company.

#### 4.2.2 Joint Offer Card Service Rates - Maximum

Calls are billed in one (1) minute increments. The minimum call duration for billing purposes is one (1) minute. Partial minutes are rounded up to the next minute.

### A. Usage Charges

Rate Per Minute

\$0.900 \$0.900
• •
\$0.900
\$0.900
\$0.900
\$0.900

# B. Per Call Charge

Rate per call

\$2.00

#### 4.2.3 Operator Assistance

When operator assistance is provided by the Company operator to complete the call, a per call service charge applies as specified below. Service charges do not apply when the caller places the call from a rotary dial telephone and must use the operator to input the required digits. The maximum rate for this service is the maximum rate approved by the Commission for AT&T.

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### 4.5 Toll Free Services, (cont'd.)

#### 4.5.2. Residential Personal Toll Free Number

Effective March 20, 2010, Residential Personal Toll Free Number will be grandfathered and will no longer be available to new residential Customers.

# (T) (T)

# A. General Description

Residential Personal Toll Free Number is a toll free service that provides a telephone number for Residential Customers to receive calls. Residential Personal Toll Free Number is available to Customers with lines presubscribed to the Company's service. This service allows presubscribed Customers to pay for incoming calls made to a personal toll free number. Incoming calls to that toll free number terminate at a telephone number designated by the Customer, subject to limitations indicated below.

Residential Personal Toll Free Number calls can originate from all intrastate locations, including locations that are jurisdictionally local to the originating exchange. Residential Personal Toll Free Number call termination is available to all domestic locations served by the Company. The Customer-designated termination number may be any valid telephone number except numbers designated by the North American Numbering Plan as toll free (800, 888, 877, etc.), 500, 700, 900, 976, public or semi-public pay telephone numbers and directory assistance (411 and NPA-555-1212) numbers.

Residential Personal Toll Free Number is free to the calling party. All charges are billed to the Residential Personal Toll Free Number Customer, based on the per minute usage rate indicated below. A Monthly Recurring Charge applies to each account subscribed to Residential Personal Toll Free Number, in addition to the applicable usage charges and per call charges specified below.

The Residential Customer who discontinues the Company's presubscribed service, or whose service is discontinued by the Company in accordance with the provisions in this tariff, will also discontinue, or have discontinued by the Company, their Residential Personal Toll Free Number option.

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### 4.5 Toll Free Services, (cont'd.)

#### 4.5.2. Residential Personal Toll Free Number, (cont'd.)

#### B. Basic Option

To call the Customer's designated terminating number, the Customer must dial the Company-designated toll free (800, 888, 877, etc.) terminating number and 4-digit Personal Identification Number (PIN) that has been assigned to the Customer's presubscribed residential telephone number. Subsequent to the initial establishment of the account, the Customer may change the termination number to an alternate telephone number. Because Residential Personal Toll Free Number Customers share access on the same toll free access number based on PIN, use of the toll free number may be lost if service is terminated. Customers may have multiple toll free numbers per account. Call detail is available on the Customer's monthly statement at no additional charge.

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Calls will be billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute will be rounded up to the next full minute. Residential Personal Toll Free Number may not be assigned or transferred for use with service provided by another carrier.

Distinctive Ring and Area Code Selection are not available with Residential Personal Toll Free Number. Customers must have touch-tone dialing to complete the toll free call. Minimum Service period for Residential Personal Toll Free Number is one month.

#### C. Plus Option \*

Plus Option allows Customers to have calls routed to up to ten (10) different terminating numbers, using a single toll free number. The first terminating location defaults to the Customer's presubscribed telephone number. The Customer can specify the terminating numbers associated with each of the Residential Personal Toll Free Number Plus 4-digit PINs.

\* The Plus Option is not available to new Customers.

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# 5.3 Acquisition Free Minutes Promotion

This promotion is available to new and returning Residential Customers who presubscribe to the Company's intrastate service through Company-designated sales channels for Company-designated marketing campaigns. This promotion provides invoice credits on three consecutive full month invoices, plus the first partial month if enrollment begins prior to the first full billing cycle after the Residential Customer initiates service.

Company-forecasted spending levels for the Residential Customer or the Residential Customers reported spending levels qualify the Residential Customer for one of the following levels of Free Minutes Credits.

All interexchange usage - up to the limits detailed below - contributes toward calculation of Free Minutes credits. Free Minutes credits are calculated at tariffed rates, prior to the application of any other credits. The Free Minutes credits will appear on the same invoice as contributing usage.

The Residential Customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to exercising earned Free Minutes forfeits remaining eligibility. Unused Free Minutes from one billing cycle will not carry over to subsequent billing cycle(s).

Forecast or Self-Reported Monthly Long Distance Spending	Applicable Free Minutes For Three Complete Invoice Cycles
\$0.00 - \$9.99	0
\$10.00 - \$24.99	30
\$25.00 - \$49.99	60
\$50.00 +	90

This promotion may not be combined with any other Percent Discount or Free Minutes Discount promotion.

This offer is no longer offered to new Customers.

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# 5.4 Acquisition Percent Discount Promotion

This promotion is available to returning Residential Customers presubscribe to the Company's intrastate service through Company-designated sales channels for Company-designated marketing campaigns. The promotion provides invoice credits on up to six (6) consecutive full month invoices, plus first partial month if enrollment begins prior to the first full billing cycle after the Residential Customer initiates service.

Company-forecasted spending levels for the Residential Customer or the Residential Customers reported spending levels qualify the Residential Customer for one of the following levels of Free Minutes Credits.

All interexchange usage - up to the limits detailed below - contributes toward calculation of Percent Discount credits. Percent Discount credits are calculated based on the tariffed rates, prior to the application of any other credits. The Percent Discount credits will appear on the same invoice as contributing usage for a fixed number of complete billing cycles, per the schedule below.

The Residential Customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to exercising earned Percent Discount credits forfeits remaining eligibility. Unused Percent Discount credits from one billing cycle will not carry over to subsequent billing cycle(s).

Forecast or Self-Reported Monthly	Promotion Duration(# of	Applicable Percent Discount
Long Distance Spending	Complete Bill Cycles)	
\$0.00 - \$9.99	0	0
\$10.00 - \$24.99	1	50%
\$25.00 - \$49.99	3	33%
\$50.00 +	6	10%

This promotion may not be combined with any other Free Minutes or Percent Discount promotion.

This offer is no longer offered to new Customers.

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#### 5.5 Reserved Free Minutes Promotion

This promotion is available for retention of Residential Customers in good standing who have presubscribed to the Company's intrastate service and who have notified the Company of the Residential Customer's intent to leave the Company for another service provider before the actual discontinuation of the Company's service by the Customer. This promotion provides invoice credits to established Residential Customers on three consecutive full month invoices, plus the first partial month if enrollment begins prior to the first full billing cycle after the Residential Customer enrolls in the promotion.

Existing Customers in good standing become eligible for the Reserved Free Minutes Promotion by notifying a Company service representative of their intent to select another primary exchange carrier, prior to discontinuing the Company's service.

The eligible Residential Customer's most recent three months' actual total interexchange charges, less any applicable discounts and/or credits qualify the Customer for one of three levels of Reserved Free Minutes credits. All call types utilizing the Company's service contribute toward calculation of Reserved Free Minutes credits. All interexchange usage for the Residential Customer's most recent three months of service, except Directory Assistance with Call Completion - up to the limits detailed below - contributes toward calculation of Reserved Free Minutes credits which are calculated at tariffed rates, after the application of any other credits. The Reserved Free Minutes credits will appear on the same invoice as contributing usage.

The Residential Customer who discontinues the Company's presubscribed service or whose service is discontinued by the Company, prior to exercising earned Reserved Free Minutes forfeits remaining eligibility. Unused Reserved Free Minutes from one billing cycle will not carry over to subsequent billing cycle(s).

Forecast or Self-Reported Monthly	Applicable Free Minutes For
Long Distance Spending	Three Complete Invoice Cycles
\$0.00 - \$9.99	0
\$10.00 - \$24.99	30
\$25.00 - \$49.99	60
\$50.00 +	90

This offer is no longer offered to new Customers.

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# 5.6 Acquisition Percent Discount Promotion #3

This promotion is available to new, existing and returning Residential Customers who presubscribe to the Company's intrastate service through Company-designated sales channels for Company-designated marketing campaigns. Eligibility for this Promotion is contingent on the Customer's proactive response to the Company's designated marketing campaign. The promotion provides invoice credits on up to twelve (12) consecutive invoices, plus the first partial month if enrollment begins prior to the first full billing cycle after the Residential Customer initiates service.

Company-forecasted spending levels for the Residential Customer or the Residential Customer's reported spending levels qualify the Residential Customer for one of the following levels of Percent Discount credits.

All interexchange usage - up to the limits detailed below - contributes toward calculation of Percent Discount credits. Percent Discount credits are calculated based on the tariffed rates, prior to the application of any other credits. The Percent Discount credits will appear on the same invoice as contributing usage for a fixed number of complete billing cycles, per the schedule below.

The Residential Customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to exercising earned Percent Discount credits forfeits remaining eligibility. Unused Percent Discount credits from one billing cycle will not carry over to subsequent billing cycle(s).

Forecasted or Reported Monthly Long Distance Spending	Promotion Duration(# of Complete Bill Cycles)	Applicable Percent Discount
\$0 - \$9.99	0	0%
\$10.00 - \$24.99	3	50%
\$25.00 - \$49.99	6	33%
\$50.00 +	12	10%

This promotion may not be combined with any other Free Minutes or Percent Discount promotion. Identical interstate, intrastate or international promotions are not cumulative.

This offer is no longer offered to new Customers.

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#### 5.7 Percent Discount International Promotion

This promotion is available to existing, new and returning Residential Customers who presubscribe to the Company's International Option 1 Plan, along with any domestic interexchange service, except for Plan E Service, through Company-designated sales channels for Company-designated marketing campaigns. The promotion provides a Percent Discount credit of 20% on six consecutive full month invoices, plus the first partial month if enrollment begins prior to the first full billing cycle after the Customer initiates service.

All interexchange usage contributes toward calculation of Percent Discount credits. Percent Discount credits are calculated based on 20% of the tariffed usage rates, prior to the application of any other credits. The Percent Discount credits will appear on the same invoice as contributing usage.

The Residential Customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to exercising earned Percent Discount credits forfeits remaining eligibility. Unused Percent Discount credits from one billing cycle will not carry over to subsequent billing cycle(s).

This promotion may not be combined with any other promotion.

This offer is no longer offered to new Customers.

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# 5.9 Returning Percent Discount Promotion

This promotion is available to returning Residential Customers who presubscribe to the Company's domestic intrastate, interexchange service through Company-designated sales channels for Company-designated marketing campaigns. The promotion provides invoice credits on up to twelve consecutive invoices, plus the first partial month if enrollment begins prior to the first full billing cycle after the Customer initiates service.

Company-forecasted calling spending levels for the Residential Customer or the Residential Customer's reported calling spending levels qualify the Residential Customer for the following Retention Percent Discount credits.

All interexchange usage, except Directory Assistance and Directory Assistance with Call Completion - up to the limits detailed below - contributes toward calculation of Retention Percent Discount credits. Retention Percent Discount credits are calculated based on the tariffed rates, prior to the application of any other credits. The Retention Percent Discount credits will appear on the same invoice as contributing usage for a fixed number of complete billing cycles, per the schedule below.

The Residential Customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to exercising earned Percent Discount credits forfeits remaining eligibility. Unused Retention Percent Discount credits from one billing cycle will not carry over to subsequent billing cycle(s).

Forecasted or ReportedMonthly Long Distance Spending	Promotion Duration(# of Complete Bill Cycles)	Applicable Retention Percent Discount
\$50.00 +	12	10%

This promotion may not be combined with any Acquisition Free Minutes Promotion or Percent Discount Promotion. Identical intrastate or international promotions are not cumulative.

This offer is no longer offered to new Customers.

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#### 5.11 Special Event Marketing

This promotion is available to new Residential Customers who presubscribe to the Company's Plan C intrastate service through the following designated sales channel for the following Company-designated marketing campaign. Eligibility for this Promotion is contingent on the Customer's proactive response either on site or to a Company-designated toll free number on marketing materials distributed to the Customer at the Special Event location. The promotion provides invoice credits for 30 complimentary minutes on three (3) consecutive invoices, beginning with the first full month invoice, plus the first partial month if enrollment begins prior to the first full billing cycle after the Residential Customer initiates service.

Complimentary minutes will be awarded to the Customer in the form of a credit on the same invoice as contributing minutes. Minutes may consist of any interstate, intrastate or international direct dialed calls, Residential Personal Toll Free Number calls or operator assisted calls.

The Residential Customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to exercising earned complimentary minutes credits forfeits remaining eligibility. Unused complimentary minutes credits from one billing cycle will not carry over to subsequent billing cycle(s), except for the first partial month.

This promotion is intended only for residential Customers who have attended the Special Event and signed up for the Company's Plan C Service either on site, or via the designated toll free number. The Customer cannot enroll in any other promotion.

This offer is no longer offered to new Customers.

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#### 5.15 Upsell Promotion

This promotion is available to new or returning Residential Customers who presubscribe to the Company's intrastate service through designated sales channels for Company-designated marketing campaigns. Customers will be offered thirty (30) free minutes for three (3) months when they presubscribe to any calling plan in addition to an affiliated company's local and/or toll services during the same marketing contact. The promotion provides an invoice credit for thirty (30) complimentary minutes on three (3) consecutive invoices, plus the first partial month if enrollment begins prior to the first full billing cycle after the Residential Customer enrolls in the promotion

Complimentary minutes will be awarded to the Customer in the form of a credit on the same invoice as contributing minutes. Minutes may apply to all call types including travel card calls, domestic and international direct dialed calls, except DA (Directory Assistance) and DA assisted call completion.

The Residential Customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to using the complimentary minutes credits forfeits all unused minutes and will no longer qualify for additional credits under this promotion. Unused complimentary minutes credits from one billing cycle will not carry over to subsequent billing cycles(s).

This offer is no longer offered to new Customers.

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# 5.17 Customer Appreciation Day

This promotion is available to an existing Residential Customer who presubscribes to the Company's International Option 1 Service, along with any qualifying domestic interexchange calling plan, through Company-designated sales channels for Company-designated marketing campaigns. On Company pre-selected "Customer Appreciation Days", a 20% discount on all interexchange usage on the selected day will be available to all qualifying customers.

An existing Customer will qualify for the promotion based on the Customer's actual spending level that will be an average of \$25 per month or more over the three (3) month period prior to each Customer Appreciation Day.

All interexchange usage contributes toward calculation of the discount. Monthly recurring charges do not contribute toward this discount. The percent discount will be calculated off the usage rates. The percent discount will appear on the same invoice as contributing usage and will be awarded to the eligible Customer in the form of a bill discount. The percent discount will be forfeited if not used on the qualifying Customer Appreciation Day.

This promotion cannot be combined with any other promotion.

This offer is no longer offered to new Customers.

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#### 5.19 Winback Promotion # 2

This promotion provides eligible Customers with a 10% discount off of direct dialed usage charges for a six month period. The discount will be applied to tariffed usage rates for all services, exclusive of international calling, Directory Assistance, Directory Assistance Call Completion and Operator Assisted calling, after the application of any other credits. The discount will appear on the same invoice as contributing usage.

This promotion is available to returning Business Customers who have discontinued the Company's services and subscribed to another long distance service provider. This promotion is offered through Company-designated sales channels for Company-designated marketing campaigns.

Customers who discontinue the Company's presubscribed service, or whose service is discontinued by the Company, prior to exercising the discounts, forfeits remaining eligibility.

This offer is no longer offered to new Customers.

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# 5.20 Acquisition Free Minutes Promotion #3

This promotion is available to returning Residential Customers who presubscribe to the Company's domestic interstate, interexchange service through Company-designated sales channels for Company-designated marketing campaigns. The promotion provides invoice credits on three consecutive invoices, including the first partial month if enrollment begins prior to the first full billing cycle after the Residential Customer initiates service.

Company-forecasted Long Distance spending levels of \$10 or greater for the Residential Customer or the Residential Customer's previous monthly average Long Distance spending levels of \$10 or greater qualify the Residential Customer for one of the following levels of Free Minutes credits.

All interexchange usage contributes toward calculation of Free Minutes credits. Free Minutes credits are calculated at RTC listed rates, prior to the application of any other credits. The Free Minutes credits will appear on the same invoice as contributing usage. Free Minutes can be used for domestic and/or international direct dialed calls, Travel Card, Toll Free, or operator assisted calls (excluding Directory Assistance),

The Residential Customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to exercising earned Free Minutes forfeits remaining eligibility. Unused Free Minutes from one billing cycle will not carry over to subsequent billing cycle(s).

Contact Dates	Applicable Free Minutes For Three Complete Invoice Cycles
Customer returns within 90 days of disconnection from Company	30
Customer returns more than 90 days after disconnection from Company	60

This promotion is available to Customers with Plan B, Plan C and Plan G Service. This promotion may not be combined with any other free minute or percent discount promotion. Identical intrastate or international promotions are not cumulative.

This offer is no longer offered to new Customers.

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# 5.21 Business High Value Loyalty Award # 2

The Company offers to existing Business Customers a one-time bill credit based on the average monthly spending for the first two (2) months. A total of interstate, international, intrastate, travel card, toll free, and operator service calls will be counted toward the total dollars billed to determine the average spending level.

The bill credit will be posted on the third month's bill. The credit must be used in the month granted and will not carry over to the next month. Any credit not used will be forfeited.

The Business customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to exercising earned bill credits forfeits remaining eligibility.

Average Spending Level	Applicable Bill Credit
\$0.00-\$49.99	No award
\$50.00 - \$100.99	\$25
\$101.00 +	\$50

This offer is no longer offered to new Customers.

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#### 5.22 Loyalty Promotion #2

The Loyalty Promotion #2 is offered to new Residential Customers who presubscribe to the Company's service through Company-designated sales channels for Company-designated marketing campaigns. This promotion offers eligible Residential Customers free minutes of usage, based on Customer's actual billing at qualifying spending levels as described below. Customers must meet the Spend Level in at least two of their first three consecutive months to receive the specified Reward Amount.

Spend Level	Reward Amount
\$0.00 - \$9.99	0
\$10.00 - \$19.99	60 free domestic minutes credited in 6 <sup>th</sup> month
\$20.00 - \$39.99	60 free domestic minutes credited in 6 <sup>th</sup> month
\$40.00+	60 free minutes of domestic calling on the following four
	holidays for twenty four consecutive months after the Customer
	qualifies for the promotion: New Year's Day, Mother's Day,
	July 4 <sup>th</sup> and Thanksgiving Day

Qualifying Spend Level will be determined after all other discounts and credits resulting from any other promotion are applied. The following usage will be included in determining the Customer's Spend Level: domestic and/or international direct dialed calls, Travel Card, Toll Free, operator assisted calls and Directory Assistance. The free minutes will be applied to domestic interexchange direct dialed outbound calling. Unused free minutes will not carry over and will be forfeited if not used in the month granted. If, because of systems constraints, it is not possible to provide the free minute credits, Company may provide Customer with a substitute reward that is equal to or greater in value than the free minute credit.

The qualified Customer who discontinues the Company's service or whose service is discontinued by the Company will forfeit all eligibility and any unused minutes that had been previously awarded.

This promotion may be combined with any other promotion for which the Residential Customer is eligible.

This offer is no longer offered to new Customers.

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# SECTION 7 - CURRENT RATES, (Cont'd.)

# 7.20 Travel Card Services (Section 4.1)

Effective March 20, 2010, Travel Card Services will be grandfathered and will no longer be available to new residential Customers.

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# 7.20.1 Residential Travel Card Service (Section 4.1.2)

Effective March 20, 2010, Residential Travel Card Service will be grandfathered and will no longer be available to new residential Customers.

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# A. Usage Charges

1. Type 1 Travel Card

Rate Per Minute

\$0.75

2. Type 2 Travel Card

All times of day

InterLATA \$0.50 IntraLATA

\$0.50

# B. Per Call Charge

1. Type 1 Travel Card

\$0.75

2. Type 2 Travel Card

\$0.00

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\$0.25 per minute

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### SECTION 7 - CURRENT RATES, (Cont'd.)

# 7.20 Travel Card Services (Section 4.1), (cont'd.)

### 7.20.3 Away from Home Service (Section 4.1.4)

Effective March 20, 2010, Away from Home Service will be grandfathered and will no longer be available to new residential Customers.

Plan 1 - Basic Package

Travel Card: \$0.50 per minute
Per Call Charge: \$0.00

Toll Free

(Including Residential Personal

Toll Free Number): \$0.25 per minute

Plan 2 - Standard Package\*

Travel Card
Toll Free

(Including Residential Personal

Toll Free Number): \$0.20 per minute

Monthly Recurring Charge \$1.00

\* Plan 2 is not available to new Customers

Plan 3 - Deluxe Package \*

Travel Card \$0.10 per minute

Toll Free

(Including Residential Personal

Toll Free Number): \$0.10 per minute

Monthly Recurring Charge \$4.95

\* Plan 3 is not available to new Customers

Plan 4 - Plus Package

Travel Card: \$0.10 per minute

Per Call Charge: \$0.00

Toll Free (Including Residential Personal

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Toll Free Number): \$0.10 per minute

Monthly Recurring Charge \$3.00

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# SECTION 7 - CURRENT RATES, (Cont'd.)

# 7.20 Travel Card Services (Section 4.1), Cont'd.)

#### 7.20.4 Travel Card Options - Conference Calling (Section 4.1.5)

Effective March 20, 2010, Travel Card Options will be grandfathered and will no longer be available to new residential Customers.

Per Leg Charge

\$0.00

Per minute charges apply in accordance with LDMTS rates on Page 1 of this Price List.

# 7.21 Joint Offer Card Service (Section 4.2)

Effective March 20, 2010, Joint Offer Card Service will be grandfathered and will no longer be available to new residential Customers.

#### Rate Per Minute

Per Call Charge

InterLATA
\$0.750
\$0.750
\$0.750
IntraLATA
\$0.750
\$0.750
\$0.750
\$0.75

### Operator Assistance

45

Service charges apply to each completed call, in addition to the usage charges specified above.

See per call Service Charge rates applicable to Operator Assisted Station to Station or Person to Person in Section 4.4.7.

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# SECTION 7 - CURRENT RATES, (Cont'd.)

#### 7.24 Toll Free Services (Section 4.5)

### 7.24.1 Business Toll Free Service (Section 4.5.1)

	Peak		Off-Peak	
	Initial Minute	Each Additional Minute	Initial Minute	Each Additional Minute
IntraLATA	\$0.25	\$0.25	\$0.25	\$0.25
InterLATA	\$0.25	\$0.25	\$0.25	\$0.25

#### 7.24.2 Business In Touch Service (Section 4.5.2)

	Peak		Off-Peak	
	Initial Minute	Each Additional Minute	Initial Minute	Each Additional Minute
IntraLATA	\$0.26	\$0.26	\$0.26	\$0.26
InterLATA	\$0.26	\$0.26	\$0.26	\$0.26

### 7.24.3 Residential Personal Toll Free Number (Section 4.5.4)

Effective March 20, 2010, Residential Personal Toll Free Number will be grandfathered and will no longer be available to new residential Customers.

# Rates and Charges

1. Usage Charges

Basic Plus \*
Per minute rate: \$0.25 \$0.05

2. Monthly Recurring Charge:

Basic Plus \* \$0.00 \$3.955

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<sup>\*</sup> The Plus Option is not available to new Customers.